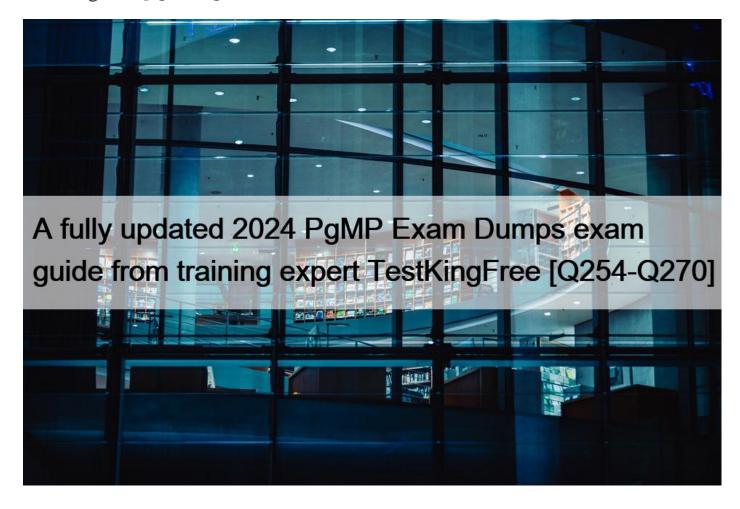
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NO.254 You are the program manager for your organization. Management is considering a new program but they are worried about the program risks that may affect the program success. You know that there are three positive risks responses and three negative risk responses that each risk can have. Management asks you which risk response would be most appropriate for a large risk event if they wanted to hire a third-party to own the risk event for the program. What risk event is most appropriate?

- * Transference
- * Mitigation
- * Avoidance
- * Sharing

Section: Volume A

Explanation

NO.255 What project management term would you associated with a predetermined budget you're your program?

* Program governance

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- * Constraint
- * Cost baseline
- * Assumption

Section: Volume B

NO.256 You are the program manager for your organization and are working on gathering the requirements for a new solution and mission statement. There are several instances in the stakeholder pool where the stakeholders and their manager are being queried on possible requirements. You worry that the subordinates may have requirements, ideas, and suggestions to offer but they may be not submitting their thoughts because they do not want to contradict their managers. You believe you need a method to gather all requirements without the stakeholders having any fear of retribution. Which one of the following allows you to anonymously gather iterations requirements and still allow all stakeholders to review what has been submitted in an attempt to find consensus?

- * Delphi Technique
- * Focus groups
- * Web surveys
- * Workshops

NO.257 You are the program manager for your organization. You're currently working with the program director, Nancy Holmes, to define a new program and the benefits the program should create. Of the following, which is the best definition of a benefit a program creates?

- * A benefit is an outcome of the constituent projects within a program.
- * A benefit is a project and program deliverables that the organization may use immediately.
- * A benefit is a deliverable of a program or project that is worth more than the cost to create the deliverable.
- * A benefit is an outcome of actions and behaviors that provides utility to stakeholders.

Section: Volume A

Explanation

NO.258 You are working with Sam, a project manager on one of the projects within your program. Sam doesn't understand all of the rules and procedures that he's required to do as a project manager in your program.

What are the rules and procedures called in project that Sam must abide by?

- * Project governance
- * Process procedures
- * Enterprise environmental factors
- * Program governance

NO.259 All of the following are resources that need to be monitored and controlled except for which one?

- * Equipment
- * Staff
- * Quality
- * Facilities

NO.260 You are the program manager of the BHG Program. One of the projects in your program will be using new materials that are somewhat untested. You are worried that there may be delays and waste because the project team is unaware of how to accurately use these materials. You elect to send the people that will be using the new materials through training on how to complete their project work. You also allow them to purchase some of the materials to experiment on their use before the actual project work is to be done.

You want to ensure that mistakes do not enter into the project. What type of action have you provided in this scenario?

* This is an example of a preventive action.

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- * This is an example of team development.
- * This is an example of quality assurance.
- * This is an example of a corrective action.

NO.261 According to Standard for Program Management, Second Edition, how many knowledge areas are involved for program management?

- * 7
- * 5
- * 9
- * 11

NO.262 You are the program manager for your organization. Management has asked you to create a document that will capture the stakeholders concerns, perceived threats, and specific objectives about the program and its projects. What document is management asking you to create in this instance?

- * Requirements document
- * Project charter
- * Business case
- * Scope statement

Section: Volume A

NO.263 A program has a BAC of \$550,000 and is currently 45 percent complete though was actually scheduled to be

55 percent complete by this time. The program has spent, however, \$265,000 to date. Based on this information what is the cost performance index (CPI) for this program?

- * .93
- * .82
- * \$323,889
- * -\$38,889

NO.264 You are the program manager for your organization. Your program has a budget of \$750,000 and is expected to last one year. The program is currently 30 percent complete and has spent \$245,000. The program is supposed to be 40 percent at this time. What is the schedule performance index (SPI) for this program?

- * Negative ten percent
- * .75
- * \$300,000
- * \$225,000

NO.265 You are the program manager for your organization. Management has assigned you to a new program that has been chartered. Your team is in the process of the Manage Program Issues process. One of the two outputs of this process is change requests. Which one of the following is the other one?

- * Audit reports
- * Program management plan
- * Program performance reports
- * Program issues register updates

Section: Volume C

NO.266 Rick is a Program Manager for a large construction program. The program contains four projects. Stakeholders have requested for some changes that will change the scope of the program. Rick needs to monitor and control program scope. He is required to analyze the change request with detailed deliverables, acceptance criterion, and the work of the program. Which of the following documents will help him for this?

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- * Program scope statement
- * Project charter
- * Program performance report
- * Program charter

NO.267 Which of the following plans should a project manager implement if a selected risk strategy fails to be fully effective?

- * Fallback plan
- * Risk response plan
- * Mitigation management plan
- * Mitigation plan

Section: Volume C

NO.268 Which of the following risk response planning techniques is associated with threats and seeks to reduce the probability of occurrence, or impact of risk below an acceptable threshold?

- * Risk avoidance
- * Risk transference
- * Risk mitigation
- * Risk acceptance

NO.269 Which of the following individual should respond to the risk with the preplanned risk response?

- * Key stakeholder
- * Project manager
- * Risk owner
- * Project sponsor

NO.270 You are the program manager for your organization. Your program team has 43 people that all need to be monitored and controlled. You would like to create a standardized report that you can use to monitor, control, and record the performance of each staff member in your program. What type of report can you create that will help you track your staff and their performance?

- * Performance reports
- * Staff variance reports
- * Exceptions report
- * Lessons learned

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